

BEFORE SUMMARY:

Self-motivated, results oriented IT Director and Board Member with exceptional multi-tasking, leadership and interpersonal skills that transcend to any business or technical area. Strengths include collaboration, attention to detail, strong organizational skills, strategic thinking, team building, oral and written communication, portfolio, program and project management, budgeting, planning and risk management. 10+ years IT Management, 9+ years enterprise Application program and project management, and 15+ years Systems Analysis, Design and Development experience.

Experience cultivating IT Governance, Portfolio, Program and Project Management best practices within multiple organizations, as well as writing project justification / risk management documents for executive review, and facilitating portfolio and project steering committee and team meetings. Effectively led and managed multi-faceted teams and projects with multi-million dollar budgets, providing individual team members appropriate growth opportunities, while making best use of their skills to accomplish the business goals within determined scope, budget and timeframe.

Directly managed Developers, Business Analysts, Project Managers, Consultants, Statistician, Database Admin and Architects, in addition to directing Security & Compliance, Network Services, IT Operations Enterprise Architecture, DBA, Server and Storage team resources in a matrixed organization.

Actively networks with CIO's, CTO's, Enterprise Architects and heads of PMO's of mid to large-size corporations to discuss issues, strategies, successes and lessons learned in overcoming IT and Program/Project Management challenges.

AFTER SUMMARY:

Versatile, self-motivated, results oriented IT Management Consultant with significant leadership and operational experience. Focus areas include Information Technology assessment, strategy and organizational development, enterprise application, and IT governance, portfolio, program & project management maturation for enhanced tactical execution and bottom-line growth; transcending industry, business or technical area. Creates work cultures that are proactive, results oriented, decisive, empowering, supportive, and ever growing and changing.

BEFORE SUMMARY #2:

Objective:

With 10+ years of experience in the Banking/Finance, Retail Technology and Information Technologies industries, proven project management and business analyst skills. I am seeking prospects that allow me to gain experience, enhance my skills and challenge my limits as a project manager, project coordinator or business analyst.

AFTER SUMMARY #2:

Professional Synopsis:

Highly energetic, organized, self disciplined and approachable Project Manager with Business Analyst sub-skills, seeking to apply the diversity of leadership, project management, team building, relationship building, and communications experience, to successfully execute the business strategy. 10+ years combined experience managing projects, helping businesses enhance and upgrade their application environments, and instilling best practices to ensure the highest quality standards.

BEFORE SUMMARY #3:

IT Project Manager with a passion for translating business needs into excellent software deliverables, motivating teams to achieve quality results, and establishing productive working partnerships with internal and external clients.

AFTER SUMMARY #3:

Creative, dedicated and highly approachable IT Web development Project Manager, with a passion for leading and transforming business needs into topnotch software deliverables and implementations, for seamless adoption. Accomplishes this through team building, mentorship, establishment and execution of high quality standards; thorough understanding of the business requirements, technical architectural reviews, code reviews, testing, training and collaboration. Measures the results and uses experience and lessons learned to continuously improve future product development initiatives.

BEFORE SUMMARY #4:

- PMI - PMP certified project manager with over 17 years of experience in managing projects in the field of Infrastructure, Engineering, Application development and enhancements in Automotive, Health care, and Power industries.
- Strong background in all phases of project management, team leading, problem assessment, process design and implementation, project scheduling, system testing and troubleshooting, risk assessment, quality assurance, report preparation, and client relations.
- Hands on experience in all areas of day to day project management, while seeing all projects from their inception to completion, on-time, within budget, and adhering to all project and client specifications.
- ITIL Certified with more than 5 years of Incident Management experience in restoring services using ITIL Processes
- Has worked extensively in the incident management and problem management areas, while able to successfully restore all manner of services utilizing the Incident management process.
- Hands on experience in Process management, Process design and documentation

AFTER SUMMARY #4:

Highly skilled and versatile ITIL and PMP certified project manager with over 17 years of experience. Passionate about leading, developing and motivating multi-faceted, multi-cultural, global teams in achievement of the project deliverables; on-time, within budget, and adhering to all project and client specifications. Rises to challenges, works in collaboration with others, and excels at problem-solving and mitigating risk.

More than 5 years of Incident Management experience in restoring and supporting services using ITIL processes in support of more than 150 global clients.

- § Upon successful implementations of ITSM and Incident Management processes, improved customer satisfaction and business unit productivity by 25%.
- § Stabilized operations environment through redesigns, upgrades and process improvements, resulting in 35% reduction in priority outages within one year.

BEFORE SUMMARY #5:

Objective: A position working within the Supervisory/Project Management or related fields, which offers a high level of challenge, responsibility, and the opportunity for continued career growth. Ideal position would fully utilize many years of IT experience.

AFTER SUMMARY #5:

Highly versatile and energetic Senior Program and Project Manager, self motivated, passionate about leading, mentoring, collaborating and building highly effective teams to achieve the business strategy. Uses extensive experience, effective listening and communication skills, scope management, risk mitigation, schedule and fiscal oversight to ensure success. Hands-on technical and functional experience in SAP ERP, Oracle ERP, broad portfolio of Client Server Applications, Data Architect, and Data Centers management.

BEFORE SUMMARY #6:

Experienced program and project management professional with a background in sales and marketing technology and business process re-design projects. Over eleven (11) years experience in financial industry and full knowledge of SDLC (Software Development Lifecycle). Has strong leadership, communications, and team development skills along with a solid technical background. Experienced in all aspects of program and project management from initiation to closeout.

AFTER SUMMARY #6:

Highly versatile, proactive, results-oriented Program and Project Manager, with a keen ability to translate business strategy and needs into effective processes and execution. Establishes high quality standards for process re-design and software usability, in implementation of highly configurable systems. (Should another sentence go here to highlight the key strengths/skills you bring to the job?)

BEFORE SUMMARY #7:

Hands-on group leader, analyst and project leader with over 20 years experience in IT Operations and Service Delivery. Develops trust and credibility with multidisciplinary teams while meeting business objectives. Multi-tasking and results oriented approach leads to project completions. Consistently delivers excellent documentation that is easily comprehended by technical and non-technical readers. Familiar with hardware, software and network business environments. Successful in engineering and implementing ITIL based process improvement. Job promotions were to resolve specific problems or implement new business initiatives.

AFTER SUMMARY #7:

Versatile, energetic, results-oriented ITIL Program Manager, Process Analyst and Transition Leader, seeking employment or consulting engagements that would truly apply the diversity and depth of experience, knowledge and leadership skills to transform the organization's IT Operations and Service Delivery processes.